

# VOLKSWAGEN FINANCIAL SERVICES

FINANCE. FLEET. INSURANCE. MOBILITY.

## Hardship Application Form

Please fill in this hardship application and return it to the Volkswagen Financial Services Hardship Team as soon as practicable:

**Email:** [hardship@vwfs.com.au](mailto:hardship@vwfs.com.au) | **Fax:** (02) 9695 6399

VWFS Contract Number/s:

### Section A - Borrower Details

#### Borrower 1

Company/Partnership Name (if applicable):

Title:  Mr  Mrs  Ms  Miss  Dr  Prof  Other (please specify)

Surname:

Given Name/s:

Number of Dependants (if applicable):

Marital Status (if applicable):  Married  De-facto  Single  Other (please specify)

Home Phone Number:

Mobile Phone Number:

Work Phone Number:

Email Address:

Home/Business Address:

Employment Details:  Full-time  Part-time  Self employed  Retired  
 Casual or Contractor  Home Duties  Student  Unemployed

Employer Name:

#### Borrower 2

Company/Partnership Name (if applicable):

Title:  Mr  Mrs  Ms  Miss  Dr  Prof  Other (please specify)

Surname:

Given Name/s:

Number of Dependants (if applicable):

Marital Status (if applicable):  Married  De-facto  Single  Other (please specify)

Home Phone Number:

Mobile Phone Number:

Work Phone Number:

Email Address:

Home/Business Address:

Employment Details:  Full-time  Part-time  Self employed  Retired  
 Casual or Contractor  Home Duties  Student  Unemployed

Employer Name:

Volkswagen Financial Services Australia Pty Limited ABN 20 097 071 460,  
Australian Credit Licence 389344 | Locked Bag 4002, Chullora NSW 2190  
Customer Service Phone 1300 734 567 | Fax 02 9695 6399

For the divisions of Volkswagen Financial Services, Audi Financial Services, ŠKODA Financial Services,  
Jaguar Financial Services, Land Rover Financial Services, Ducati Financial Services, Bentley Financial  
Services Australia and Porsche Financial Services.

If you are more than one borrower please complete Section B to Section E jointly.

### Section B - Hardship Request

Reason for Hardship:  Unemployment  Overcommitment  Illness, injury, death  Reduced income  
 Business failure  Family break down  Other (please specify below)

What is the expected period of your financial difficulties:  Short Term (3 months or less)  Long Term

How do you propose that your credit contract should be varied on account of your financial hardship? Please indicate an amount if any that you are able to contribute to your credit contract repayments at the moment:

If you expect your financial difficulties to be short term, what changes in your circumstances do you expect to occur, and when?:

### Section C – Your Monthly Income

	Individual Borrower/Sole Trader	Company/Partnership (if applicable)
Net Income (after tax):	\$	\$
Overtime/Commission Payments:	\$	
Rental Income:	\$	\$
Share Dividends:	\$	\$
Interest Earned:	\$	\$
Government Support (incl. Centrelink):	\$	
Child Support:	\$	
Other:	\$	\$
<b>Total Monthly Income:</b>	<b>\$</b>	<b>\$</b>

### Section C – Your Assets And Liabilities

Assets	Total Estimated Value	Liabilities	Total Estimated Value	Monthly Repayment
Home/Commercial Premises:	\$	Home Loan/s:	\$	\$
Other Property:	\$	Personal Loan/s:	\$	\$
Cash at Bank (Bank account balance):	\$			
Motor Vehicle:	\$	Credit Card/s:	\$	\$
All Other Assets (shares, land, bonds etc):	\$	Other Debt/Loan/s:	\$	\$
<b>Total Estimated Value of Assets:</b>	<b>\$</b>	<b>Total Monthly Repayments:</b>		<b>\$</b>

## Section D – Your Expenses

	Monthly Expense
Rent/Board	\$
Insurance Payment (car, home, life insurance etc.)	\$
General Living Expenses/Entertainment (electricity, gas, telephone, clothing etc.)	\$
School Fee/s	\$
Other (please specify):	\$
<b>Total monthly expenses</b>	<b>\$</b>

## Section E – Attachment/s

Please include any documentation you may have to support your application for hardship:

- Pay Slip     
  Tax Return     
  Letter of Employment     
  BAS Statement  
 Centrelink Statement     
  Bank Statement     
  Other (please specify below)

## Section F – Guaranteed Future Value Acknowledgement

If you are applying for hardship for a Guaranteed Future Value/Choice Consumer Loan or Guaranteed Future Value/Choice Chattel Mortgage Contract, please acknowledge below.

### Borrower 1

I, \_\_\_\_\_  
 acknowledge that if this Hardship application is approved and the term of my Contract is extended, I am no longer entitled to exercise my Guaranteed Future Value Return Option.

### Borrower 2

I, \_\_\_\_\_  
 acknowledge that if this Hardship application is approved and the term of my Contract is extended, I am no longer entitled to exercise my Guaranteed Future Value Return Option.

## Section G – Applicant Signature

Signature – Borrower 1	Signature – Borrower 2
If Company – Office Held (Director or Secretary)	If Company – Office Held (Director or Secretary)
Date	Date